

CITY OF
WOLVERHAMPTON
COUNCIL

Statutory Licensing Sub-Committee

Monday, 29 January 2024

Dear Councillor

STATUTORY LICENSING SUB-COMMITTEE - MONDAY, 29TH JANUARY, 2024

I am now able to enclose, for consideration at next Monday, 29th January, 2024 meeting of the Statutory Licensing Sub-Committee, the following documents that were unavailable when the agenda was printed.

Agenda No Item

- | | |
|---|--|
| 3 | <u>Licensing Act 2003 - Applications in respect of Family Shopper, 289 Wood End Road, Wednesfield, Wolverhampton, WV11 1YQ (Pages 3 - 22)</u> |
|---|--|

If you have any queries about this meeting, please contact Democratic Services:

Contact Donna Cope
Tel 01902 554452
Email donna.cope@wolverhampton.gov.uk
Address Democratic Services, Civic Centre, 1st floor, St Peter's Square,
Wolverhampton WV1 1RL

Encs

This page is intentionally left blank

Proposed licence conditions 26th January 2024

The offered conditions will significantly strengthen the licence and promote the licensing objectives.

The existing licence conditions are either mandatory conditions or non-existent.

Staff Training will be undertaken at the premises in connection with all the conditions below and will be undertaken within two weeks.

Prevention of crime and disorder

A digital CCTV camera system, which shall include 'facial recognition', capable of providing evidential quality images in all lighting conditions shall be used at all times when licensable activities are taking place.

The cameras shall cover the interior and the immediate exterior of the shop. Images will be retained for a minimum period of 28 days and be made available to the Police and Licensing Authority upon reasonable request

Footage shall be capable of being downloaded onto a portable storage device such as a memory stick or DVD. The CCTV cameras shall cover the entire licensed area of the premises, including the till area where payment is made for alcohol.

The CCTV recording equipment shall be kept in a secure environment under the control of the premises licence holder (PLH) and/or the designated premises supervisor (DPS).

All staff selling alcohol shall be authorised to sell alcohol in writing by the DPS and a record of the authorisation shall be kept in the shop for inspection by authorised officers.

All new staff shall receive training prior to being allowed to sell alcohol. Such training shall include age verification, Challenge 25 and not selling alcohol to anyone who is drunk. Refresher training shall be carried out every 12 months. Records of staff training shall be kept in the shop available for inspection upon request by authorised officers.

A refusals register shall be used to record all occasions where there has been a refusal to sell alcohol and other age-restricted goods.

The register shall include the time and date of the refusal, the reason for refusal, details of the product that the customer was trying to purchase, name of the staff member refusing the sale, and a brief description of the person(s) refused. The register shall be checked and signed on a regular basis and signed off by the management.

The register shall be kept on site at all times and made available for inspection by authorised officers on request.

A record of where tobacco products available for sale in the premises were purchased from shall be maintained. This shall include: the identity of the supplier, the address of the supplier, the date of purchase, the name of the product and the volume of products purchased. The records shall be kept for a minimum of 6 months. The record shall be made available to a responsible authority upon reasonable request.

2

Tobacco/Vape Products Policy (Counterfeit Products)

Family Shopper

Premises Licence Number: 20/05806 Premises licence holder: MANMEET CHAWLA

Designated premises supervisor (DPS) MANMEET CHAWLA

Fake/counterfeit alcohol/tobacco/vape products are illegal and unsafe.

This Policy has been introduced to assist us in making absolutely sure that that the shop only sells genuine products. Only products purchased from genuine and registered supplier/wholesaler can legally be sold from the shop. This Policy aims to ensure that we do not have any counterfeit products in our shop.

DO NOT ACCEPT ANY DELIVERIES OF TOBACCO/VAPES OR OTHER GOODS UNLESS THEY ARE FROM A GENUINE SELLER/WHOLESALER. WE WILL MAKE STAFF AWARE OF ANY ARRANGED DELIVERIES

IF IN ANY DOUBT, PLEASE CONTACT THE PREMISES LICENCE HOLDER/DPS TO CHECK.

IF YOU ARE UNABLE TO CONTACT THE ABOVE, THEN REFUSE THE DELIVERY, MAKE A NOTE OF THE DETAILS INCLUDING THE DATE, TIME, TYPE OF PRODUCTS, AND A DESCRIPTION OF THE PERSON(S) MAKING THE DELIVERY.

IF THE PRODUCTS ARE DELIVERED OR LEFT AT THE SHOP WITHOUT YOUR APPROVAL OR PERMISSION, MAKE A NOTE OF THE VARIOUS DETAILS AS DESCRIBED ABOVE. LET THE PREMISES LICENCE HOLDER/DPS KNOW ASAP. DO NOT PUT THE PRODUCTS ON DISPLAY – PUT THEM IN A SAFE PLACE.

THE PREMISES LICENCE HOLDER/DPS WILL CHECK THE GOODS AND TAKE APPROPRIATE STEPS.

ANY GOODS CONSIDERED OR SUSPECTED TO BE FAKE WILL BE REPORTED TO THE AUTHORITIES.

Names of sellers/wholesalers from whom cigarettes/vapes are purchased:

.....
.....
.....
.....

Name(s) of person(s) with the responsibility for purchasing or arranging the purchase of any of the above products:

.....

Refusals log

Date	Time	Staff member	Details of person refused (name, appearance any info?)	Reason for refusal (no proof of ID, drunk etc.)	Type of product attempted to purchase	Was the person violent or abusive? (please give details)
[Redacted]	[Redacted]	[Redacted]	Underage, white male, 5'7	No ID	Alcohol	
[Redacted]	[Redacted]	[Redacted]	Underage female	No ID	Alcohol	
[Redacted]	[Redacted]	[Redacted]	Underage Female	No ID	Cigarettes	
[Redacted]	[Redacted]	[Redacted]	5'5 Young white male	No ID	Scratch card	
[Redacted]	[Redacted]	[Redacted]	5'6 Black Female	No ID	Vape	
[Redacted]	[Redacted]	[Redacted]	White Underage female	No ID	Vape	

Refusals log

3

in 2p or 5p
in 50p or 1p
in 1p or 2p
in 5p or 10p
in 20p or 50p
in 1p or 2p
in 5p or 10p
in 20p or 50p
in 1p or 2p
in 5p or 10p
in 20p or 50p

ecycle

Refusals log

Date	Time	Staff member	Details of person refused (name, appearance any info?)	Reason for refusal (no proof of ID, drunk etc.)	Type of product attempted to purchase	Was the person violent or abusive? (please give details)
8/12/14	6:00	[Redacted]	Under age	No ID	Cigarette	
[Redacted]	[Redacted]	[Redacted]	Under age	No ID	Beer	
[Redacted]	[Redacted]	[Redacted]		He with ID.	Alcohol	
28/09/14	11:05	[Redacted]	Cheeky white	—	—	
17/05/14	16:15	[Redacted]	Young African Male	No ID	Vape	—
17/05/14	19:50	[Redacted]	White male, 5ft 9	No ID	Vape	

Date	Time	Staff member	Details of person refused <small>(Name, approximate age, job)</small>	Reason for refusal <small>(too poor of ID, drunk etc.)</small>	Type of product attempted to purchase	Was the person violent or abusive? <small>(Please give details)</small>
[Redacted]	[Redacted]	[Redacted]	Underage male	No ID	alcoholic punch	
[Redacted]	[Redacted]	[Redacted]	Underage male	No ID	Vape	
[Redacted]	[Redacted]	[Redacted]	Underage white male 5'10	No ID	Beer	
[Redacted]	[Redacted]	[Redacted]	Brown 5'8 male	No ID	Beer	
[Redacted]	[Redacted]	[Redacted]	Black female underage	Underage on ID	Vape	
[Redacted]	[Redacted]	[Redacted]	-	No ID	Vape	



F

5

BOOKER www.booker.co.uk

Booker is the trading name of Booker Limited
Registered Office: Equity House, Kingsborough Road, Wellborough, Northants NN8 1LT
Telephone: 01933 371000
Registered in England. Number 107389. VAT Number GB 220 4302 31

BRANCH 357
WOLVERHAMPTON
Ettingshall Road
Wolverhampton
West Midlands

WV2 2NG TEL : 01902 496346
FAX : 01902 408583

[REDACTED]

[REDACTED] CHAWLA
FAMILY SHOPPER WEDNESDAY

[REDACTED]
[REDACTED]
[REDACTED]

289 WOOD END ROAD
WOLVERHAMPTON
WV11 1YQ
WEST MIDLANDS
TEL: 07387588795

CODE	DESCRIPTION	PACK SIZE	QTY	PRICE	VALUE	VAT	STD RRP	FOR
249319	Superkings Black TTT	10 20s	1	127.25	127.25	B	15.95	4.3%
291734	IVG Disp Lemon & Lime	5 lpk	1	29.99 P	29.99	B	12.99	44.6%
282239	ElfBar Disp Mango	10 Sgl	1	13.18 P	13.18	B	5.99	73.6%
284386	ElfBar Disp P/Grapefruit	10 Sgl	1	13.18 P	13.18	B	5.99	73.6%
276737	ElfBar Disp Strw/Kiwi 20mg	10 Sgl	1	13.18 P	13.18	B	5.99	73.6%
289818	Terea Green	10 20pk	1	45.50	45.50	B	6.00	9.0%

TOTAL ITEMS: 6

[REDACTED]

THANK YOU FOR YOUR CUSTOM



Invoice



Nicoventures Retail Ltd
 Minerva House
 63-77 Hornby Street
 Bury
 Manchester
 BL9 5BW

Family Shopper
 289 Wood End Road WEDNESFIELD
 WOLVERHAMPTON
 WV11 1YQ

Order Ref: 1657890393071

Date: 16/07/2022

Rep Name: Stephen Farrington

Goods delivered	Outers	Packs	Outer price	Pack price	Disco.	Subtotal	Tax	Total
Half Outer - Vuse Go Creamy Tobacco 20mg	1	0	16.20	3.24	12.54	3.66	0.73	4.39
Half Outer - Vuse Go Mint Ice 20mg	1	0	16.20	3.24	12.54	3.66	0.73	4.39
Half Outer - Vuse Go Mango Ice 20mg	1	0	16.20	3.24	12.54	3.66	0.73	4.39
Half Outer - Vuse Go Strawberry Ice 20mg	1	0	16.20	3.24	12.54	3.66	0.73	4.39
Half Outer - Vuse Go Blueberry Ice 20mg	1	0	16.20	3.24	12.54	3.66	0.73	4.39
Half Outer - Vuse Go Watermelon Ice 20mg	1	0	16.20	3.24	12.54	3.66	0.73	4.39
Vuse ePod Mango Ice Nic Salts Pods 18mg	1	0	19.55	3.91	12.54	7.01	1.40	8.41
Vuse ePod Watermelon Ice Nic Salts Pods 18mg	1	0	19.55	3.91	12.54	7.01	1.40	8.41
Vuse ePod Blueberry Ice Nic Salts Pods 18mg	1	0	19.55	3.91	12.54	7.01	1.40	8.41
Vuse ePod Strawberry Ice Nic Salts Pods 18mg	1	0	19.55	3.91	12.54	7.01	1.40	8.41

Deliver to:
 Family Shopper
 289 Wood End Road WEDNESFIELD
 WOLVERHAMPTON
 WV11 1YQ

Subtotal	£175.40
Total Discount	£125.00
Total Excl. VAT	£50.00
VAT (20%)	£10.00
Total Incl. VAT	£60.00
Paid by credit card	£0.00
Paid by cash	£60.00

BOOKER

Booker Limited
Equity House, Irthlingborough Road,
Wellingborough, Northants, NN8 1LT.
Telephone: 0845 8505051.
Facsimile: 0845 8505502

Supplier: IDC Ltd
Supplier's Delivery Ref No. [REDACTED] I
Delivery date: [REDACTED] 22

[REDACTED] 2501490

[REDACTED]

[REDACTED]
Family Discount Store Ltd
Family Shopper Wednesfield
289 Wood End Road
WOLVERHAMPTON
West Midlands
WV11 1YQ

Delivered to:
Family Discount Store Ltd
Family Shopper Wednesfield
289 Wood End Road
WOLVERHAMPTON
West Midlands
WV11 1YQ

Central Billing Department:
Tel: 0845 8505051
Fax: 0845 8505502
Email: centralbilling@booker.co.uk

Line	Prd Cd	Description	Pk Style	Unit Price	Qty	VC	Net value(£)
001	LIBERTYF	Dot Go Vape Kit Berry Nice 10		19.90000	1	A1	19.90
002	LIBERTYF	Dot Go Vape Kit Blackjack 10 P		19.90000	1	A1	19.90
003	LIBERTYF	Dot Go Vape Kit Menthol 10 Pac		19.90000	1	A1	19.90
004	LIBERTYF	Dot Go Vape Kit Purple Crush 1		19.90000	1	A1	19.90
TOTAL GOODS:							79.60

Vat Code	<---GOODS--->	<---VAT--->	<---TOTALS--->
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
		TOTAL PAYABLE	[REDACTED]

Payment will be collected by direct debit

6

DESIGNATED PREMISES SUPERVISOR (DPS) LETTER OF AUTHORISATION

To whom it may concern:

I, MANMEET CHAULA being the Designated Premises Supervisor (DPS), and the holder of a Personal Licence am the person in a position of authority on the premises known as:

Premises Licence Number: 18/03263

Personal Licence Number: [REDACTED]

Hereby authorise the following named personnel to sell and supply alcohol, to comply with the licensing law and the licence conditions attached to the licence. This being either when I am present on the premises or in my absence when I am away from the premises. I can always be contactable on the following telephone number:

[REDACTED]

NAMES OF AUTHORISED PERSONS:

I, being a person named below am aware of and accept my responsibilities under the Licensing Act 2003 and will endeavour to comply in accordance with the licensing law and the licence conditions attached to the licence.

Name	Personal Licence Number (if Applicable)	Non Personal Licence Holder (Please Tick)
[REDACTED]		<input checked="" type="checkbox"/>
[REDACTED]		<input checked="" type="checkbox"/>

DESIGNATED PREMISES SUPERVISOR

Name: [REDACTED]

Signature: [REDACTED]

CAMELOT

7

Private & Confidential

8/06/2022

The Store Owner
FAMILY SHOPPER - 641404
289 WOOD END ROAD
WOLVERHAMPTON
WV11 1YQ

641404
Ref: 1246416

Dear Store Owner,

On 7/06/2022 at 1:40:00 PM we sent a mystery shopper, who appeared under the age of 18 years old, to attempt to buy a National Lottery product in your store. I am very pleased to say that Manmeet Singh correctly refused the sale and asked for proof of age. Congratulations!

It's great to see you're as committed to responsible selling as we are and I want to thank you for your support in ensuring National Lottery products are sold responsibly.

Please keep up the good work and remind your staff the importance of applying safeguards to prevent the sale of National Lottery products to anyone under the age of 18 years old.

Regards
James Dunbar
Head of Field Sales
Camelot UK Lotteries Ltd

Queries on the content of this letter? Please phone 01844 211 422 or email retailhelp@camelotgroup.co.uk
Or call the Retail Hotline on 0800 8 40 50 60 for general queries regarding our mystery shopper programme.

* Please note, if applicable, your head office will be notified*



Camelot UK Lotteries Limited
Tolpits Lane
Watford WD18 9RN

Operator of The National Lottery
Registered office Tolpits Lane Watford WD18 9RN
Registered in England and Wales No 2822203

TOP
TIPS

BE A RESPONSIBLE RETAILER



**NO ID
NO SALE**



Players must be 18+ to buy National Lottery products

8

CERTIFICATE OF COMMITMENT

TO BEING A RESPONSIBLE RETAILER

Congratulations to

Family Shopper

who passed their mystery shopper visit on

8TH JUNE 2023

by correctly refusing the sale and asking for proof of age

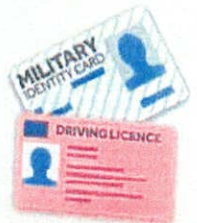
This store abides by the following recommended safeguards:

- Staff are trained on selling age-restricted products
- Have a system in place to ensure all staff ask for ID
- Only accept approved forms of identity – No ID, No Sale
 - Use a Refusal Register for all refused sales



Acceptable forms of identification:

- Passport
- Photo Driving Licence
- Military ID Card
- Or any ID which has the PASS logo, e.g. CitizenCard



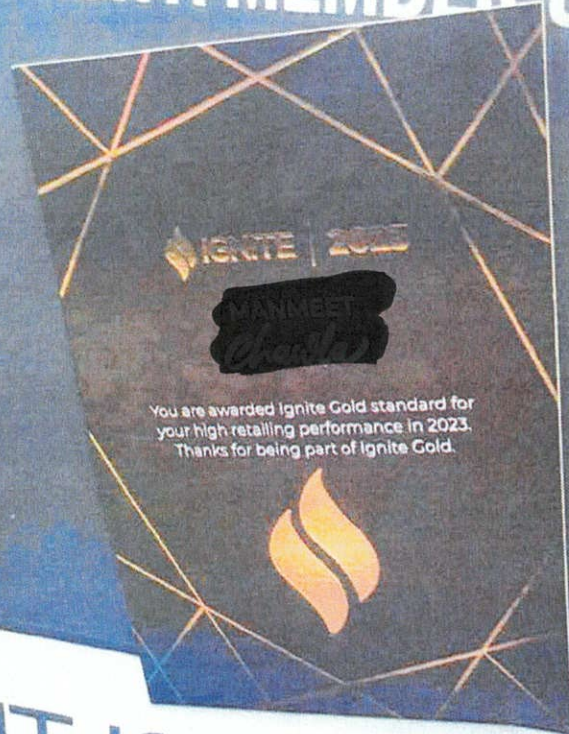
Continue Being a Responsible Retailer

**TOP
TIPS**

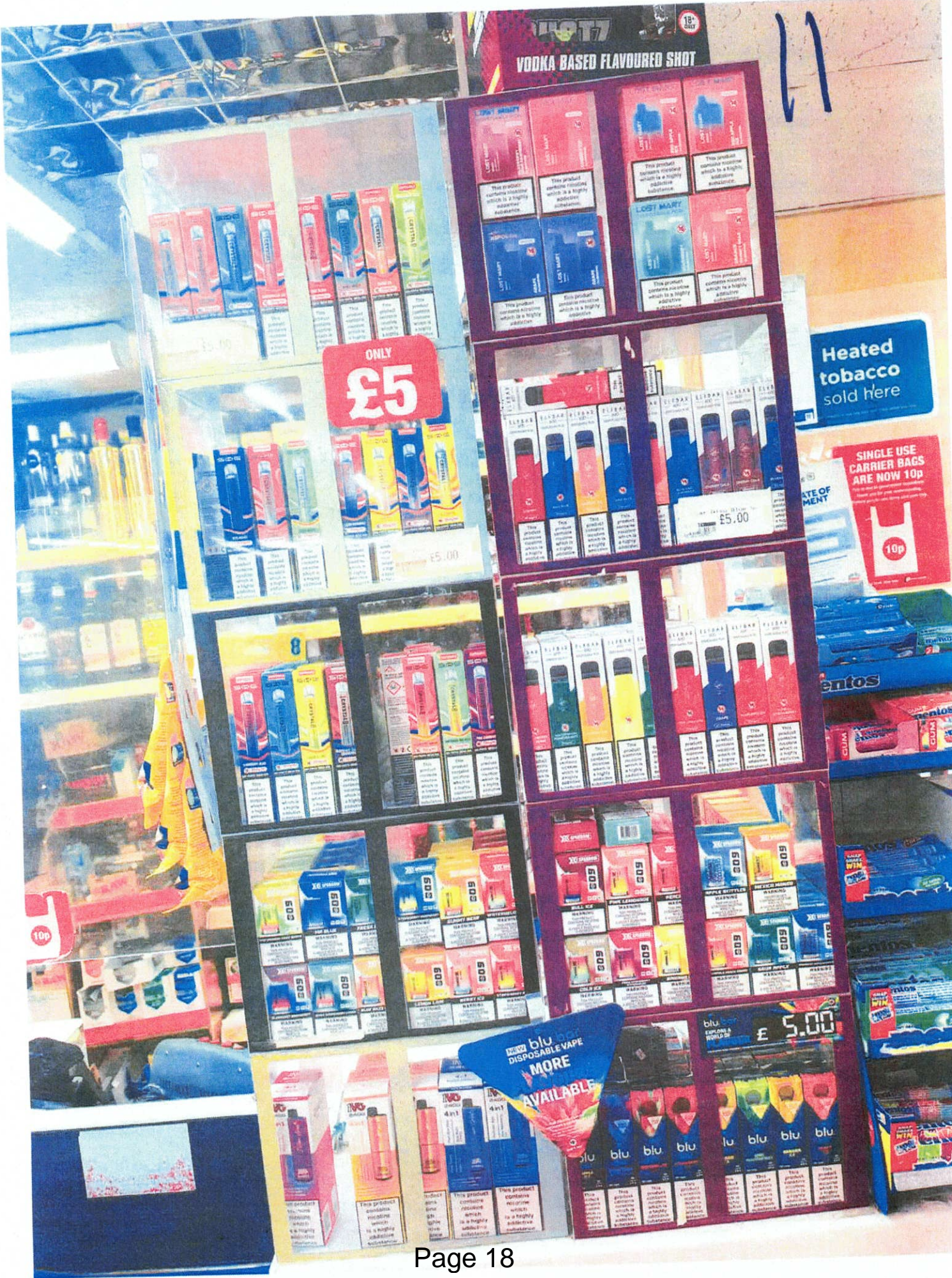
- ✓ Make sure everyone is trained to request proof of age
- ✓ Always look at the customer and ask for ID if unsure of age
- ✓ Ensure your staff feel supported in challenging customers for ID



OTHER TOBACCO PRODUCTS ¹⁰
PLEASE ASK A MEMBER OF STAFF



IT IS ILLEGAL
TO SELL
TOBACCO
PRODUCTS
TO ANYONE
UNDER THE
AGE OF 18



VODKA BASED FLAVOURED SHOT

ONLY
£5

Heated tobacco
sold here

SINGLE USE
CARRIER BAGS
ARE NOW 10p

blu DISPOSABLE VAPE
MORE
AVAILABLE

blu EMPLOYS WORLD'S
£ 5.00



Seasonal Variations: Name _____
 Non Standard Hours: _____

2. Licensable activities authorised by the licence and the times the licence authorises carrying out of these activities

Activity: Sale/Supply of alcohol off the premises
 Normal Hours: Monday to Saturday 0800 to 2300 hours
 Sunday 1000 to 2230 hours
 Seasonal Variations: None
 Non Standard Hours: Good Friday 0800 to 2230 hours
 Christmas Day 12 Noon to 1500 and 1500 to 2230 hours

3. Name of the designated premises supervisor supervisor if the sale of alcohol is involved
 Sukhwinder Singh
 Personal Licence Number - PER2473
 Issued by - City of Wolverhampton Council

4. Is access to the premises by children restricted or prohibited
 Provisions only as prohibited or restricted under the Licensing Act 2003

5. Name, (registered) address of the holder of the premises licence
 Sukhwinder Singh
 53 HARBOR Crescent
 Wolverhampton
 West Midlands
 WV10 6YA



**DESIGNATED PREMISES SUPERVISOR (DPS)
 LETTER OF AUTHORISATION**

To whom it may concern:

I, [REDACTED], being the Designated Premises Supervisor (DPS) and the holder of a Personal Licence on the season in a position of authority on the premises shown as:

Premises Licence Number: [REDACTED]
 Personal Licence Number: [REDACTED]

hereby authorise the following named persons to sell and supply alcohol, to comply with the Licensing Act and the licence conditions attached to the licence. This being other than I am personally on the premises at the time when I am absent from the premises. I can always be contacted on the following telephone number:

[REDACTED]

I agree to accept full and complete responsibility under the Licensing Act 2003 and will endeavour to comply in accordance with the licence conditions attached to this licence.

Name: [REDACTED]

[REDACTED]

[REDACTED]

12



Any 2 for £1.25

Any 2 for £1.25

Any 2 for £1.25

Any 2 for £1.25

13

Subject: Acknowledgment and Apology for Oversight

Dear Wolverhampton Council,

I hope this letter finds you well. I am [redacted] Sina Azimi, a friend who previously occasionally used to help from time to time at Family Shopper during busy hours. Recently, I realized that I left my cigarettes in the kitchen area during one of my visits.

I want to sincerely apologize for any inconvenience this oversight may have caused. I would like to clarify that the cigarettes are my personal property. If there are any questions or concerns regarding this matter, please feel free to contact me if needed.

[redacted] gradabed@proton.me
[redacted] 07398857444

Thank you for your understanding.

Sincerely,

[redacted] Sina Azimi

[redacted]

Andrea Forrest

14

From: Manmeet Chawla <chawladiscountstore@gmail.com>
Sent: 26 January 2024 22:47
To: Andrea Forrest
Subject: Re: Application confirmation for Premises licence

On Fri, 10 Jun 2022 at 02:44, [GOV.UK Licensing <gov.uk.licensing@notifications.service.gov.uk>](mailto:gov.uk.licensing@notifications.service.gov.uk) wrote:

 **GOV.UK**

Confirmation from City of Wolverhampton Council

You've just submitted a Premises licence (Application to transfer premises licence).

We have received notification that the fee has been paid.

Your application reference number is: wolverhampton-1233836

Your application was submitted on 10 June 2022 at 02:38 and City of Wolverhampton Council has been notified.

The following supporting documents were uploaded:

- WhatsApp Image 2022-06-09 at 2.59.11 PM.jpeg

Assuming the form and supporting documents, where applicable, are valid they'll contact you with a decision by 22 July 2022.

If you haven't had a decision by this date you can assume it's been approved as tacit consent applies.

If you have any questions about your application please contact:

Confirmation from City of Wolverhampton Council

You've just submitted a Premises licence (Application to transfer premises licence).

We have received notification that the fee has been paid.

Your application reference number is: wolverhampton-1233836

Your application was submitted on 10 June 2022 at 02:38 and City of Wolverhampton Council has been notified.

The following supporting documents were uploaded:

- WhatsApp Image 2022-06-09 at 2.59.11 PM.jpeg

Assuming the form and supporting documents, where applicable, are valid they'll contact you with a decision by 22 July 2022.

If you haven't had a decision by this date you can assume it's been approved as tacit consent applies.

If you have any questions about your application please contact:

City of Wolverhampton Council, Licensing Section,
Wolverhampton City Council, St. Peter's Square, WV1 1DA
01902 551155
city.direct@wolverhampton.gov.uk